



The following information will enable you to have your car spot repaired or refinished with the correct color.

The paint used on your vehicle is the premium Martin Senour Refinish System indicated and was applied on:

(Date)

Tec/SYSTEM® Basecoat/Clearcoat

Tec/ONE STAGE®

VORTEX™ Waterborne Basecoat/Clearcoat

Color _____

Color Code No. _____

Martin Senour Formula No. _____

This car was refinished by: _____

SAVE THIS FOR REFERENCE.

See PRECAUTIONS on other side for first 60 days.



PROFESSIONAL REFINISH LIMITED GUARANTY

1. Terms of the Guaranty
 - A. Subject to the terms and conditions of this Guaranty, the Professional Refinisher agrees to guarantee against specific Covered Defects when such systems are used in conjunction with Martin Senour specified premium undercoat system. This Guaranty will be valid commencing on the date work was performed as indicated on the Vehicle Repair Report. This includes a Limited Lifetime Guaranty for Tec/SYSTEM® Basecoat/Clearcoat, Tec/ONE STAGE® and VORTEX™ Waterborne Basecoat/Clearcoat Systems.
 - B. If the defect is authorized as a Covered Defect, in accordance with the terms of the Guaranty, the defect will be repaired without charge to the customer by the Professional Refinisher.
2. Conditions of the Guaranty
 - A. On the work to be guaranteed, a Martin Senour Paint System must be used exclusively.
 - B. The proper claim procedure as outlined in this Guaranty must be followed with respect to any and all defect claims.
3. Scope of the Guaranty

The Professional Refinisher Limited Lifetime Guaranty shall:

 - A. apply only to those areas and/or surfaces directly repaired with Martin Senour Paint Systems;
 - B. not apply to any Covered Defect which is directly the result of any negligence by the customer or the customer's family, employees, agents, or guests; and
 - C. be valid only with respect to the individual who was the owner of the vehicle at the time the original work was performed and whose name appears on the Vehicle Repair Report.
4. Professional Refinisher Limited Lifetime Guaranty Covered Defects

Covered Defects shall include only the following list of Defects:

 - A. Peeling
 - B. Cracking
 - C. Cracking
 - D. Extensive loss of gloss
 - E. Color fading and/or chalking
 - F. Moisture blistering

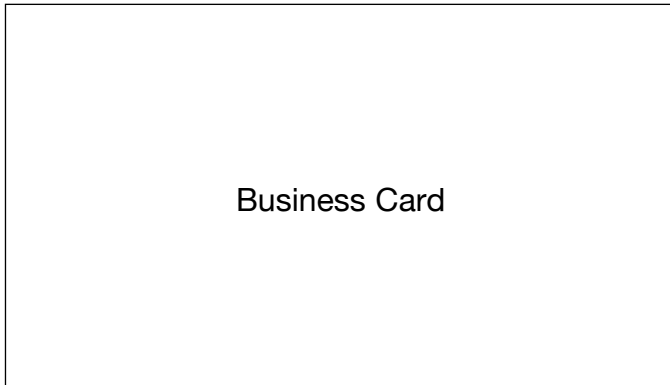
Covered Defects do not include any other type of defect including but not limited to:

 1. rust failures;
 2. abrasions, scratches, or chips;
 3. chemical spotting;
 4. any repair work performed over a previously repaired substrate;
 5. claims made without proper documentation;
 6. original equipment finish failure;
 7. use of improper detergents and/or failures caused by environmental pollution;
 8. any defect which occurs as a result of the vehicle's involvement in an accident;
 9. any defect on any vehicle which is used for commercial purposes; or
 10. any defect caused by improper maintenance or by the use of abrasive cleaning products.
5. Definitions
 - A. "Vehicle Repair Report" shall mean the document which the Professional Refinisher must submit to the vehicle owner and must use to maintain the relevant repair information which includes: the Professional Refinisher's name and location, date of repair, customer's name, vehicle type, vehicle identification number, the serial number located on the Repair Order, the areas originally repaired, and the Martin Senour Paint System used.
 - B. Martin Senour Paint Systems shall include: Tec/SYSTEM® Basecoat/Clearcoat, Tec/ONE STAGE® and VORTEX™ Waterborne Basecoat/Clearcoat Systems when used in conjunction with Martin Senour Premium Undercoat System.
 - C. "Professional Refinisher" shall mean the Qualified Collision Repair Facility which performed the original repair as indicated on the Vehicle Repair Report.
 - D. Lifetime, as used above, shall mean the period of time commencing on the date of the repair and continuing as long as the owner of the vehicle at the time of the repair owns the vehicle. If such owner sells, trades and/or transfers the vehicle to another person or entity the Professional Refinisher's Guaranty shall terminate and the Professional Refinisher shall have no obligation relating thereto.
6. Claims Procedure

In the event of a claim:

 - A. the Guaranty holder must submit this brochure, the Vehicle Repair Report, and vehicle for inspection to the Professional Refinisher; and
 - B. upon inspection and positive determination of the existence of a Covered Defect, the covered defect will be repaired by your Professional Refinisher free of charge.

©2008 Martin Senour Company MA4215 3/08



Business Card

The Finish of a Lifetime – Guaranteed!



Our Business -

As a Professional Refinisher, we know what it takes to satisfy our customers. You want your car looking like new, today and in the future.

Our People -

Our Qualified Paint Technicians are trained and certified to properly use and apply Martin Senour premium undercoats, basecoat/clearcoats and single stage systems.

Upon completion of the refinish work, you will receive a Vehicle Repair Report. Both the Vehicle Repair Report and this brochure must be retained to validate any future claim.

From Start to Finish, we've got you covered!



The Finish of a Lifetime - Guaranteed!

Our Products -

When you see the Limited Lifetime Guaranty logo, you can feel confident that you're working with a collision repair center you can count on. We offer this special Guaranty on repairs using Martin Senour's Premium Undercoat System and top-quality Tec/SYSTEM® Basecoat/Clearcoat, Tec/ONE STAGE® and VORTEX™ Waterborne Basecoat/Clearcoat System. If any Covered Defects, such as peeling, cracking, crazing, extensive loss of gloss, color fading, color chalking, or moisture blistering, appear within the defined period as a result of material failure or workmanship, we will correct the problem free of charge.



We offer the Limited Lifetime Guaranty because we only work with materials supplied by a leader in the automotive refinishing industry – The Martin Senour Company. The Martin Senour Premium Undercoat System, in combination with the Tec/SYSTEM® Basecoat/Clearcoat, Tec/ONE STAGE® and VORTEX™ Waterborne Basecoat/Clearcoat Systems represents the most advanced automotive refinish technology. Whether you own a domestic or import vehicle, these systems provide extremely accurate color matches and long-lasting durability.



The Martin Senour Finish on your vehicle is of the finest quality. The following maintenance hints will assure a long and lasting durable finish.

MARTIN SENOUR FINISHES:

- Does not require waxing or polishing.

Hand Glaze for swirl mark removal can be used, if needed. **DO NOT WAX OR POLISH FOR THE FIRST 60 DAYS.**

FIRST 30 DAYS

1) PARKING:

- Extreme heat or cold should be avoided. In hot weather keep car in shade whenever possible.
- Parking under trees or near factories with heavy smoke fallout can cause damage.
- Ice or snow should not be scraped from the painted surface. Brush off!

2) WASHING:

- Commercial car washes should be avoided.
- Wash with cool water using any commercially available car wash product.
- Wash your car in the shade, not in the hot sun. Wipe dry with a soft towel.
- Dry wiping with a dry cloth is NOT recommended.

3) DRIVING:

- Gravel roads should be avoided.
- If anti-freeze, gasoline or window solvent is spilled on the painted surface, it should be rinsed off with water immediately.

Follow these simple maintenance tips and your vehicle will continue to give you an ever lasting quality appearance.